

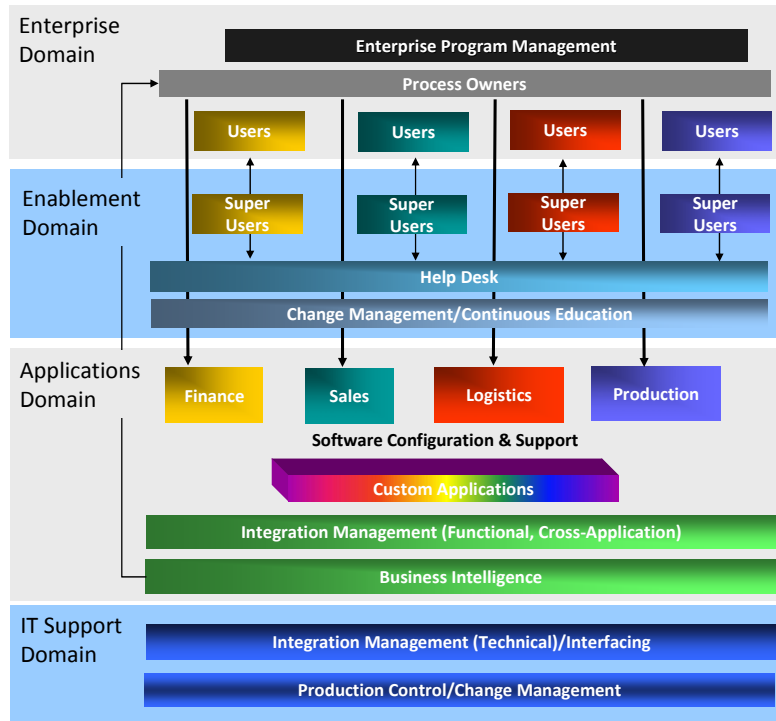
SAP Center of Excellence Workshop

Define Your Center of Excellence and Map Its Creation

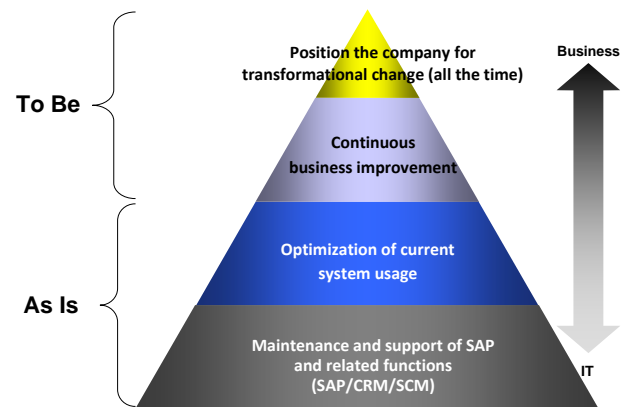


Going live with SAP enterprise applications is only the end of the beginning. In order to thrive after go-live, you need the right organization to drive continuous business improvement.

Doane Associates provides a two-day workshop that helps you define your SAP Center of Excellence and plan its implementation.



An integrated SAP Center of Excellence (CoE) will drive client initiatives and will tie together business process design, system and data configuration, integration, testing, and end user preparation activities.



Maintenance mode is not what you had in mind

- Optimize business processes that drive business benefit *continually*
- Optimize end user competency and employee fulfillment of business processes
- Provide continued coherence and integration of functionality and data through all process chains.

The SAP Center of Excellence workshop is best preceded by an SAP Maturity Assessment which provides a rich and actionable diagnostic regarding your SAP maturity.



SAP Center of Excellence Workshop Agenda

Day One:

AM

Introduction and Workshop Logistics

Presentation: An introduction to the principles, functions, and uses of an SAP Center of Excellence with a focus on gaining Business & IT alignment and measurable business benefit

PM

Current Organization Gap Analysis: a structured analysis of your firm's current organization compared to a Center of Excellence destination yielding a prioritized list of gaps to be addressed.

Goal Setting: a determination of key goals to be addressed in the mapping of a new organization. Specific goals relative to business & IT alignment, end user competency, the state of SAP applications, infrastructure, and sustainability will be established.

Enterprise Domain: defines how program and process are managed
Enablement Domain: defines how end users are prepared and supported
Application Domain: defines how applications are configured and integrated
IT Support Domain: defines how integrated applications are maintained and supported

Day Two:

AM

Draft Center of Excellence Organization: a high level positioning of the Center of Excellence within your firm's over-all organization followed by a domain by domain outline of new organization.

PM

Map Transition: plan the transition from your existing organization to the new Center of Excellence with a focus on organizational readiness and on individual job descriptions and individual transition requirements.

At the foundation of this workshop are best practices for SAP deployment culled from field experience and deep primary research begun in 2001. No two centers of excellence are identical and the path to thriving after go-live will vary for each firm. Therefore, the agenda and contents of this workshop can be tailored to fit your individual needs and context.

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